

# PARENT GUIDE 2019

Boys & Girls Club of Cabarrus County 247 Spring Street NW Concord, NC 28025 704-721-CLUB phone 704-795-2714 fax

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#### **OUR MISSION**

Our mission is to enable all young people, especially those who need us most, to reach their full potential, as productive, caring, responsible citizens.



#### PARENTAL GUIDELINES AND CONSENTS

#### **GENERAL POLICIES**

- The Boys & Girls Club of Cabarrus County is not a day care facility. The Club is a youth
  recreational facility. Staff makes every effort to assure the safety of its members; however,
  due to the large number of youth and parents who visit the Club, it is not possible to
  implement a formal policy of signing youth in and out.
- Refund Policy: It is our standard policy not to provide refunds. Under special circumstances, a refund may be requested by completing a refund form. If approved, a \$25.00 refund fee will apply.
- In the event of illness or injury while participating in Club programs, child has permission to receive treatment from Club personnel or volunteers. Parents will be notified of serious injury or illness immediately.
- Child has permission to be transported by Club vehicle to the Club and/or for Afterschool or Club field trips.
- Photos and videos taken on Club property and during Club activities may be released without
  permission of the parents. Photos / videos will never reveal confidential information about the
  child. Parents who object to the release of such photos must notify the Club, in writing, within
  15 days of registration.

#### DATA COLLECTION AND SHARING

- Child has permission to participate in online or written surveys, questionnaires, interviews, and focus groups. Any and all information gathered will be kept strictly confidential. Data gathered will be summarized and will exclude all references to individual responses. The results of such analyses may be shared with Club staff, Boys & Girls Clubs of America (BGCA), funders, and other community stakeholders to evidence program effectiveness and/or Club impact on our members.
- The Boys & Girls Club of Cabarrus County may share information about the child with Club staff, BGCA and other community stakeholders for research purposes and/or to evidence program effectiveness. Information that will be disclosed may include information provided on membership application, data provided by the child's school or school district, and other information collected by the Boys & Girls Club of Cabarrus County, including data collected via surveys, questionnaires and/or quarterly report cards. Any and all information gathered will be kept strictly confidential.

#### PARENT CODE OF CONDUCT

Club activities are designed for the fun and wellbeing of youth. All adults, as well as youth under their supervision, are required to conduct themselves in a respectful, sportsmanlike manner at all times. Inappropriate or disrespectful language or conduct directed towards any person in connection with any Club sponsored activity will not be tolerated. Club staff has the right to require anyone who is exhibiting such behavior to leave the premises of the Club sponsored activity temporarily or permanently. Club staff also reserves the right to remove any youth member who may be associated with the individual exhibiting such behavior from its activities temporarily or permanently.

Any issues concerning children should be addressed with a full-time Club staff member. No adult should address an issue with a child other than his/her own concerning misbehavior or discipline. Please be advised that North Carolina legislation is in place, which states that any fan or player who assaults a sports official, coach, volunteer, or staff member could be fined and sentenced to up to two years in jail.

#### YOUTH DISCIPLINE POLICY

The Club takes behavior and discipline situations very seriously. The following information will help our youth and parents understand how certain situations will be handled.

#### **Classification of Behaviors and Level of Consequences**

- **Level 1** Behaviors mostly punishable by a suspension from the Club for a week or more.
- Level 2 Behaviors mostly punishable by a suspension from the Club for a week or less.
- **Level 3** Behaviors mostly punishable by a referral to the Think Tank and a parent notification.
- **Level 4** Behaviors mostly punishable by a referral to the Think Tank and/or a suspension from a specific activity room.
- **Level 5** Behaviors mostly punishable by the child having a conference with an administrator.

<u>Behavior</u>	Level of consequence	Behavior Lev	el of consequence
Possessing weapons	1	Bus-specific misbehaviors	2 to 5
Drug, alcohol, tobacco possession	on 1	Bathroom misbehaviors	2 to 5
Sexual harassment	1 to 2	Possessing a cell phone	3
Fighting	1 to 2	Dress code violation	3
Lewd conduct	1 to 3	Minor physicality (i.e. playful contact	et) 3 to 4
Stealing	1 to 5	Insubordination	3 to 5
Disrespect to Staff	1 to 5	Not following directions	3 to 5
Communicating threats	1 to 5	Picking/name calling	3 to 5
Destruction of Club property	1 to 5	Horse playing	3 to 5
Leaving Club property	2 to 3	Eating, drinking in undesignated ar	eas 4-5
Cursing	2 to 3	Loitering in halls, restrooms	4 to 5
Bullying*	2 to 3	Running in undesignated areas	4 to 5
Major physicality (i.e. pushing, h	itting) 2 to 3	<b>.</b>	

#### **Notes:**

- 1. Staff have the authority to judge how certain behaviors will be categorized.
- 2. Though the behaviors listed are given in general categories, staff have the authority to judge and categorize all other behaviors not covered by the list above.
- 3. Depending on the severity of the behavior, there may be times when a situation will be handled with a level of consequence that is more severe.
- 4. Repetitious behaviors and those that have developed a pattern are also likely to be treated with a greater severity.
- 5. The Think Tank is the Club's Intervention Room, used for extended timeout and for counseling and mentoring youth about behavior and making better choices.
- 6. \*The Club defines "bullying" as a pattern of behavior of picking, name calling, antagonizing or being mean/hateful without being provoked.

#### REGISTRATION INFORMATION

Registration begins February 21, 2019 and continues until program is filled (550 members).

Registration Hours: Monday through Friday 11:00am-6:30pm

#### Required Paperwork:

- Club Membership Application and Contact Sheet
- Required deposit or payment in full for summer program
- \*Medicaid, NC HealthChoice, or free/reduced lunch documentation is required at time of registration to receive Reduced Rate.
- Child's Birth Certificate is required for all programs.

#### **Registration Guidelines:**

- All documentation must be provided at registration.
- Required deposit must be made IN FULL to secure child's placement in program.
- Balance IN FULL must be received by May 17, otherwise child's spot will be forfeited.
- Registration hours are 11:00am-6:30pm. No registrations will be accepted before 11:00am.
- We require 2 days to process registrations. For example, if child registers on Monday, that child will be able to begin the program on Wednesday.
- Actual and current Medicaid or NC HealthChoice card must be presented at time of registration to get reduced rate. No Medicaid printouts will be accepted.
- Lunch status can also be determined by filling out a release form allowing the Club to contact the school nutrition office (Cabarrus County schools only) for confirmation.
- NO REFUNDS

#### **2019 SUMMER PROGRAM RATES**

		DEPOSIT REQUIRED	BALANCE DUE BY MAY 17
Full Rate	<b>\$590</b>	\$300	\$290
*Reduced Rate	\$390	\$200	<b>\$1</b> 90

#### Balance IN FULL is due May 17, otherwise child's spot will be forfeited.

- Program operates weekdays from 7:30am-6:30pm.
- Program is for rising 1st graders through rising 9th graders.
- Children must be five years old by August 31, 2018 AND have completed Kindergarten.
- No child may turn 16 before August 31, 2019.
- Morning snack, lunch (prepared fresh daily), and afternoon snack are provided for each child and are included in the price of the program.
- All field trips and week-long day trips to Camp Spencer are included in the price of the program.

#### SUMMER HOURS OF OPERATION

The Club is open Monday-Friday, 7:30am-6:30pm. Doors will not open before 7:30am. Children must be picked up by 6:30pm. Neglecting these operating hours may result in your child being suspended from the program. The Summer Program begins June 17 and ends on August 14. The Club will be closed July 4. Please refer to the School Closing Program for programs offered before June 17 and after August 14.

#### THE DAILY ROUTINE

7:30am-8:30am Check-in. Children must report to the snack room to indicate if they brought their lunch or if they will order lunch provided by the Club. Children reporting after 8:30am will not be counted in the lunch order. Therefore, they are responsible for bringing their own lunch. After checking in, children must report to Home Room, or if after 8:30am, to their group's current location.

**8:30am-6:30pm** Children follow an activity schedule.

**9:15am-10:45am** \*Morning snack

**12:45pm-2:15pm** \*Lunch

4:30pm-6:00pm \*Afternoon snack

#### **ACTIVITY ROOMS**

On a schedule of 30-45 minute periods, children must decide which activity room they want to spend time in. Children must stay in that room until that time period is over. At the end of each period children will have five minutes to use the hallways to pass between rooms. Activity Rooms are divided into Junior (grades K-2) and Senior (grades 3-5) wings. Each wing includes the following activity rooms:

**LEARNING CENTER** Equipped with books and reference materials. Often used

for educational games and programming.

MULTI-PURPOSE ROOM Used for snacks, arts & crafts and life skills activities.

GAMES ROOM Equipped with age appropriate table games, such as ping-pong,

pool, air hockey, Legos, blocks and a variety of board games.

GYMNASIUMS Used for daily structured activities, including soccer, kickball,

basketball, and other physical fitness activities.

All children have access to the **TECHNOLOGY CENTER**, which is equipped with computers for learning activities, research and games.

Middle School students have a designated **MIDDLE SCHOOL ROOM**, outfitted with computers, television, video games, books and board games.

<sup>\*</sup>Meals are served during one of three 30-minute time frames, determined by the child's group.

#### **DROP-OFF AND PICK UP**

#### **MORNING DROP-OFF**

Child drop off is permitted in the morning only. Parents who wish to drop their kids off will keep right and pull through the drop-off area to let their kids out. Kids must exit from the right-hand side of the car and will enter the building unescorted. CARS ARE NOT ALLOWED TO PARK IN THE DROP-OFF LANE. Parents wishing to walk their kids inside will keep left and continue to the parking area.

#### **CHILD PICK-UP PROCEDURES**

The proper procedure for picking up your child is to report to the **Club Central desk on the 2nd floor** and have your child paged over the P.A. system. Vehicles MUST be parked in designated parking spots. We DO NOT allow cars to stop or park directly in front of the building. The parent/driver must come inside the Club and report to the **Club Central** desk before his/her child will be paged. For your child's safety, Children will not be paged without a parent/driver present. Phone-in requests to have a child paged will not be permitted. CHILDREN ARE NOT PERMITTED TO WAIT OUTSIDE THE BUILDING AT ANY TIME! If you arrive during one of the 5 minute switch times, you will be asked to wait outside the second floor door.

#### **PICKING UP YOUR CHILD LATE**

Official time will be determined by the clock located at the front desk. After closing time, no child will be permitted to leave the building without the child's adult driver entering the building and signing documentation that he/she was late for pick-up. This is considered a late pick-up warning.

#### A one-day suspension from the Club will result for the child upon the following conditions:

- 1. The driver refusing to sign the late pick-up documentation.
- 2. The child being picked up late three times within 20-minutes of closing time within a 90 day period.
- 3. The child being picked up late two times over 20-minutes after closing time within a 90 day period.
- 4. The child being picked up late over 30 minutes after closing time on any given day.
- 5. The child being picked up late any times in addition to reaching the stipulations listed in # 2 and/or #3 within a 90 day period.

The Club may remove a child from the program due to excessive late pick-ups. Making a phone call to the Club to tell staff you will be late is appreciated, but it will NOT exempt you from the stipulations listed above.

#### **CLUB FIELD TRIPS / CAMP SPENCER**

All field trips and week-long day trips to Camp Spencer are included in the Summer Program Fee. Field trips include visits to the movies, roller skating, and more. A list of trips will be available prior to program starting. If a child is present during a day or time his group is on a field trip or at Camp Spencer, the child must accompany the group. Staying at the Club with another group is not an option. If the group has already left the Club, the parent must transport the child to the group's location. Failure to abide by this will result in the child being suspended from the program. Camp Spencer is a Cabarrus County public park, complete with a swimming pool, ball field, and lakes for fishing and canoeing.

#### **CAMP T.N. SPENCER PARK**

The Park is open to the public during the operating hours of the Club's program. However, with the exception of the swimming pool, areas of the park that are being used by the Club's program are off limits to the public during operating hours. Campers should bring a bathing suit, towel, sun screen, and clothes that a little dirt won't hurt. Any small child who needs help applying sun screen should ask staff. Kids should wear swimsuits to camp and must have dry clothes to wear for the bus ride back to the Club. The park requires clothing designed for swimming; t-shirts and shorts are not permitted. The Park's swimming pool will be OPEN to the public at all times. For more questions regarding the park, call the Park Office at 704-792-4492.

#### **CAMP SPENCER ACTIVITIES**

Throughout the day, children will have the opportunity to participate in the following activities:

<u>Canoeing:</u> Children are not permitted to be on a boat without a life preserver and oars. A certified lifeguard is on duty at all times at the canoe lake.

**<u>Ball field:</u>** Activities include kickball, wiffle ball, soccer, Frisbee toss, volleyball, and others.

Arts/Crafts: Age and gender appropriate crafts.

<u>Swimming Pool</u>: Children attend two free-swim sessions per day. Pool is staffed with certified lifeguards. Children are permitted to swim in areas that are age and size appropriate. Children who cannot swim are allowed to bring small flotation devices from home.

<u>Fishing:</u> Rising 4th graders and older are permitted to fish while other activities are taking place. Campers must bring their own fishing gear and are responsible for its upkeep. We encourage each camper to bring his/her gear on Monday of each week and leave it at camp until the end of the week.

**Game Time:** Playing board games, cards, puzzles in the shade of Camp Spencer.

<u>Special Events</u>: May include educational programs presented by professionals in their fields. Programs may be related to environmental, health/safety, and fitness themes.

#### **GENERAL POLICIES**

#### **GROUP ASSIGNMENTS**

Children are divided into groups based on grade and then rotate around the facility with their group throughout the day. Groups may be assigned a week prior to the start of the program. Please call the Club for your child's assigned group. We must keep groups even in the number of children assigned. Therefore, if there is a disproportionate number of middle schoolers, children will be selected for the middle school group based on grade and familiarity with the program. Children in a specific grade are not assigned to their own exclusive group. It is possible for children in the same grade to be assigned to different groups. Children are not automatically placed in a higher age group from one year to the next.

#### **MEALS**

The Club provides a morning snack and lunch, free of charge, through the USDA Summer Food Service Program. An afternoon snack is also provided through the Second Harvest Food Bank. Children are permitted to bring lunch or snacks from home if they prefer. Weekly menus will be available and posted on the Club website. **Deadline to be included in the lunch count is 8:30am**. A child must be present to be counted for lunch. Phone-in requests will not be accepted. If the child is not present to be counted for lunch, he/she must bring lunch from home. Club does not provide substitute foods to offset allergies. If your child has food allergies or if you have a concern about certain food ingredients, please have child bring lunch from home.

#### **MEDICATION**

The Club does not have medical personnel on staff. Club staff will dispense medication (at lunch time only) to a child only with the written consent of the parent, which is part of the registration form. It is the child's responsibility to remember when he/she is to take the medication. The Club's staff will do its best to notify the children of the time for their medication, but will not take responsibility if it is not dispensed in the manner in which it is prescribed.

#### PERSONAL BELONGINGS

Children are strongly discouraged from bringing any personal belongings beyond what is needed for a day. Valuables such as cell phones, audio devices, trading cards, handheld games, etc. are prohibited. Cubbies are assigned to each child. Although we would like for the children to feel safe in putting their belongings in the cubbies, they are not closely guarded at all times. Children are encouraged to mark all belongings with their name.

The Club will not take responsibility for lost or stolen items, nor is it bound to conduct inquiries in order to retrieve such items; however, the Club does reserve the right to search members' belongings when there is reasonable suspicion that he/she possesses something illegally.

#### THE SCHOOL CLOSING PROGRAM

For children registered for the 2019-2020 Afterschool Program, the Club will be open for School Closing Days on August 19-23. No child will be allowed to attend on these days without being properly registered. Lunch is provided or child may bring lunch from home. Registration for the 2019-2020 program begins on July 25. **The Club will be closed June 13 & 14 and August 15 & 16.** Please see Afterschool Parent Guide for more information on School Closing Days.



# Parent Guides are now online and include interactive links to additional resources

# www.bgclubcab.org/resources

### **Boys & Girls Club of Cabarrus County**

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704-721-2582 bgclubcab.org

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Updated February 11, 2019. Information is subject to change. Please call the Club or check the website and Facebook pages throughout the year for updated information. Programs have their own registration dates, forms, and fees. Enrollment in one program does not secure enrollment in another program.

## **2019 SUMMER PROGRAM QUICK INFO**

2019 SUMMER I	RATES	DEPOSIT REQUIRED	BALANCE DUE BY MAY 17
Full Rate	\$590	\$300	\$290
*Reduced Rate	\$390	\$200	\$190

IMPORTANT DATES TO REMEMBER		
February 21	Summer Program Registration Begins	
May 17	Last day to pay for Summer Program	
June 12	Last day of Afterschool Program	
June 13	Club Closed Last day of school (Cabarrus County)	
June 14	Club Closed	
June 17	First Day of Summer Program Hours: 7:30am-6:30pm No registrations before 11:00am	
July 4	Club Closed	
July 25	Afterschool Registration Begins Hours: 11:00am-6:30pm	
August 14	Last Day of Summer Program	
August 15-16	Club Closed	
August 19-23	School Closing Days (Must be registered for 2019-2020 Afterschool Program to attend)	
August 26	First day of school (Cabarrus County)	

CONTACT INFORMATION PHONE 704-721 CLUB (258		
NAME	PHONE / EXTENSION	EMAIL
Club Central	Ext. 124	
Front Desk	Ext. 104	frontdesk@bgclubcab.org
Joe Habina, Director of Operations	Ext. 171	jhabina@bgclubcab.org